



BUSINESS INTELLIGENCE



Business Intelligence services for your Cognos BI investment

Successful business intelligence (BI) implementations are measured by high user adoption and improved decision making capabilities. Your BI services team must design with these goals in mind and for flexibility as the business grows. GlowTouch BI developers and project leaders focus on truly understanding your business model, business processes, and key metrics so that your users are happy, and you realize the expected return on your BI investment.

Many BI projects require interfacing with multiple technologies, designing for different types of users, and integrating data from a myriad of data sources. GlowTouch is a single source for the technical skills required to integrate BI with database

More Resources,
Higher Productivity,
Lower Costs

platforms, portal technologies, programming languages, LDAP security providers, and operating systems. Whether you want to implement Cognos 8 out of the box or leverage the Cognos 8 SDK, GlowTouch can customize an implementation to fit your specific needs.

GlowTouch BI services include installation and configuration, requirements gathering, ETL and data modeling, metadata design, report authoring, cube modeling, backup, disaster recovery, and training. Our onsite project leaders will work with your users to make sure the information you create in Cognos increases the agility of your organization and improves decision-making across the enterprise.

BUSINESS INTELLIGENCE	REPORTING	ANALYTICS	SCORECARDS	PORTALS
"I would like to say that the management is thrilled to see the dashboard. The effort and dedication of Glowtouch to meet the deadline are strongly mentioned"	Categories Management, Operational, Production, Ad Hoc, Analytical, Dashboards	Subject Areas Sales, AP, AR, GL, Inventory, Production, Risk, HR, Web Traffic, Customer, etc.	Types Executive, Departmental, Business Unit, Project, Business Initiative	Types IBM WebSphere, Cognos Connection, Microsoft Sharepoint, Custom